

# FAQ's

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## Is any training required to use VAT Submission for Making Tax Digital?

This guide should give you the necessary understanding and instructions to use VAT Submission for Making Tax Digital. However, if you require further assistance, our friendly and professional support team can be reached on 01252 560 148 or at <a href="mailto:support@nolanbusinesssolutions.com">support@nolanbusinesssolutions.com</a>.

#### Do I have to have a Nolan Cloud Services account to use VAT Submission?

Yes. VAT Submission for Making Tax Digital is built to work exclusively with Nolan Cloud Services to receive your bank statements. You can set up a free Nolan Cloud Services account <a href="here">here</a>.

## Who do I contact if something goes wrong?

Our friendly and professional support team can be reached on 01252 560 148 or at <a href="mailto:support@nolanbusinesssolutions.com">support@nolanbusinesssolutions.com</a>.

## Where can I find more in depth FAQ's?

You can find an extensive list of FAQ's on Nolan Cloud Services itself, simply log in and click the **FAQ** section as seen below.

# **Nolan Cloud Services**

What is Nolan Cloud Services?

How do I change my Account details?

How do I add a new user/login to my account?

How do I delete a user/login from my account?

How do I synchronise data between Nolan Cloud Services and my ERP software?

How do I create an Access Token for the ERP Connector to access my account?

<u>I get a HTTP Error 400, when attempting to upload VAT Information from GP?</u>

# VAT Submission

What is VAT Submission?

How do I create a new VAT Entity?

How do I upload VAT Data to to the VAT Submission application?

Where can I see VAT Data that has been uploaded to the VAT Submission application?

How do I import VAT Data from a spreadsheet?

How do I submit VAT Data to the HMRC?